

Advisement

CASA advises approximately **2,000** students annually, including Transfer students. In Fall 2015, advisement for first-year students was redesigned to better identify those who may benefit from additional individual assistance.

New in **Summer 2016**, CASA provided advisement to all incoming first-year students, who then self-registered. This is first time students have self-registered for first-semester coursework. As a result of this effort, students and families were connected with the Mines community in significant and meaningful ways, and to a degree more relevant than ever before. To support this effort, four robust websites (with numerous sub-pages) were created, **fourteen** live webinars were hosted with over **1,000** active participants, and a fully functional and adaptive virtual academic advisor tool was designed and implemented. To offset the considerable advising load, CASA established a new student-advisor team: CASA Summer Academic Advising Assistants - or, "AAA" service.

Summer Advising effort, by the numbers: **383** LiveChat conversations between AAAs and incoming students/families. The Virtual Advisor was used **2,300** times. Approximately **150** family visitors came to "CASA's Afternoon Social" during the four Summer Orientations. **305** advising/registration emails were written by CASA AAAs. CASA professional advisors estimate writing **450** individual advising emails. And, **4,000+** individual cell-phone texts (SMS) were sent to parents and students.

Testing Center

Starting Fall 2015, CASA assumed management of the Mines Testing Center. **565** course exams were proctored, accounting for **1,678** individual exams - a **62%** increase from 2014-2015. The Testing Center proctored exams on behalf of **112** faculty members. In addition to an increase in utilization, several new initiatives were implemented, including: introduction of online test requests and assistance with make-up exams and temporary accommodations.

Faculty Engagement with CASA

Faculty in CASA breaks-down physical barriers between students and faculty with hosted faculty office hours in CASA, eight per week (per faculty member). Faculty in CASA received the **2015 National Academic Advising Association (NACADA) Outstanding Institutional Advising Program Certificate of Merit** this fall. Faculty in CASA recorded **1,583** student visits this year, a significant increase to the number of visits from 2014-2015 ($n = 1166$). CASA thanks **Angie Sower** (Chemistry), **Terry Bridgman** (AMS), **Vince Kuo** (Physics), and **Allyce Horan** (LAIS Writing Center) for their continued involvement with Faculty in CASA.

Academic Programming and Support

CASA implemented new academic programs including the **Lunch and Learn** series and the **Major Exploration Fair**. Six Lunch and Learn programs were hosted for 146 student attendees. Including the twice annual Pre-Finals Workshop, which recorded **603** student attendees, student attendance at all academic events - including **20+** individual programs with Residence Life, Greek Life, Athletics, and various faculty - was over **1,250 student attendees**.

Academic Alert & Intervention

Bounce Back is credit-bearing curriculum that aims to strengthen student academic performance through practical and theoretical interventions. **Nine** sections were taught in 2015-2016. On average, students increased their GPA from the prior term with multiple students demonstrating significant increases of **>1.0 GPA point**, or more. The 28 students required to take BounceBack as part of their Readmissions to Mines, demonstrated a **1.103 and 0.838 GPA** average increase, fall and spring terms respectively.

CASA Fall 2015, by the Numbers:

Average number of student check-in's (CASA building: printing, study hall use, meetings, etc.): **1,301 per week**

Number of contractual (paid or unpaid) faculty appointments with CASA: **22**

Number of CASA academic course sections taught (CSM101, CSM198, CSM275, CSM151): **59**

Number of Tutoring instances of utilization in 2015-2016: **1,550**

Number of individual study sessions held in CASA study hall during business hours: **421**

CASA extends sincere gratitude to Student Life, Academic Affairs, Arthur Lakes Library, Residence Life, and so many more who are invaluable in our efforts. Special thanks to the **Registrar's** and **Student Activities Office** who were instrumental in all efforts related to Summer Advisement. Thank you for the continued support of our office!